



Willow Tree Support Services is **dedicated** to providing exceptional **care** and **support** to young people aged 16 and older. Our goal is to **empower** young individuals to lead fulfilling and independent lives within a **supportive** and **nurturing environment**.

Willow Tree Support Services is **committed** to **safeguarding** and promoting the **welfare** of children and young people and expects all staff, students, contractors, and volunteers to share this commitment. The post is subject to an enhanced Disclosure Application to the Disclosure and Barring Service and check against the ISA Barred List for young people.

## **PERSON SPECIFICATION**

### **Qualifications and Experience**

**Education:** A relevant qualification in social care, health, or a related field (e.g., NVQ Level 2 or 3 in Health and Social Care) is desirable but not essential.

**Experience:** Previous experience in a residential care or support role, particularly working with young people, is preferred but not essential.

### **Skills:**

- Strong interpersonal and communication skills.
- Ability to build positive relationships with residents and their families.
- Empathy, patience, and a genuine passion for supporting young people.
- Good organisational and time management skills.

### **Other:**

- Right to work in the United Kingdom.
- A valid UK driving license and the ability to travel as required is desirable.

**Willow Tree Support Services is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.**

Job Types: Full-time, Part-time



## JOB DESCRIPTION

The **Support Worker** will play a crucial role in providing day-to-day care and support to young people in our semi-independent provisions. This position involves assisting young people with their personal needs, promoting their independence, and ensuring a safe, inclusive, and positive living environment. The Support Worker will work closely with young people, their families, and the support team to deliver high-quality care and support services.

### Key Responsibilities:

- **Daily Living Support:** Help young people with daily activities such as meal preparation, household chores, laundry, and shopping, promoting their independence and life skills.
- **Emotional Support:** Provide emotional and social support to young people fostering a positive and trusting relationship. Encourage young people to engage in social activities and community involvement.
- **Health and Wellbeing:** Monitor the health and wellbeing of young person's administering medication as prescribed and ensuring they attend medical appointments. Report any concerns to the appropriate healthcare professionals.
- **Record Keeping:** Maintain accurate and up-to-date records of activities, progress, and any incidents or concerns. Ensure confidentiality and compliance with data protection regulations.
- **Safeguarding:** Follow safeguarding policies and procedures to protect young people from abuse or harm. Report any safeguarding concerns promptly.
- **Communication:** Communicate effectively with young people, their families, and other staff members. Participate in team meetings and contribute to the development of individual care plans.
- **Crisis Management:** Respond appropriately to emergencies and challenging situations, providing support and guidance to young people as needed.
- **Professional Development:** Engage in ongoing training and development opportunities to enhance skills and knowledge in the field.